

Chris Peters

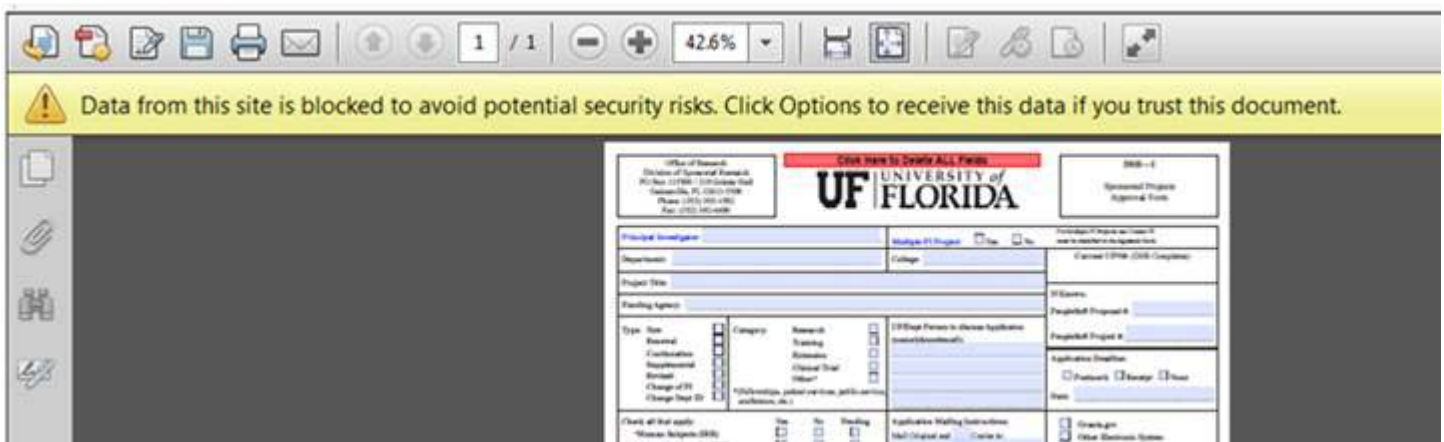
From: Lante,Winnie D
Sent: Friday, 11 October 2013 07:20
To: (SFRC-Faculty-L@lists.ifas.ufl.edu)
Cc: Chris Peters; Gifford,Angela D; Porter,Karen
Subject: Generating DSR-1 issues

I've been told some faculty are having problems generating these forms with the completed fields. I have done some testing and this is what I have found:

For your browser please use Internet Explorer. My testing in Chrome and Firefox show that there are issues. I have not tried Safari so perhaps someone else can speak to that.

I have tried using Acrobat Pro versions 9, 10 and 11 and all work. I have tried using Adobe Reader 10 and 11 and both work.

BUT in each case you must ALLOW the data to populate. Note below the yellow caution at the upper left. Depending on your version of Adobe (or Acrobat) you might get an automatic request for permission or you might need to go to "options" in the upper right and either allow once or trust the site. "Add host to Privileged Locations". This is your Adobe product asking permission, not your browser.



I'm happy to assist if you are still having problems.

Also, if you find that the eDSP-1 system generates an XFD file rather than a PDF, you will need to set Acrobat Reader as the default program to open PDF files. -Chris Peters

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